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CLAIMS

1. A medium containing a computer-executable computer peripheral device maintenance guide program to display guidance information indicative of a procedure of a maintenance operation of a computer peripheral device, in a computer to which the computer peripheral device is connected, said program comprising:

a status change detection step of detecting a status change of said computer peripheral device;

a progress acquisition step of acquiring progress of said maintenance operation, based on said status change of said computer peripheral device detected at said status change detection step; and

a guidance display step of obtaining corresponding guidance information from a series of guidance information, provided corresponding to the progress of said maintenance operation in advance, based on said progress acquired at said progress acquisition step, and producing a screen display of the guidance information on said computer.

2. The medium containing the computer-executable computer peripheral device maintenance guide program according to claim 1, wherein at said guidance display step, guidance information as a moving picture is displayed.

- 3. The medium containing the computer-executable computer peripheral device maintenance guide program according to any one of claims 1 and 2, wherein at said guidance display step, guidance information relating to the progress of said maintenance operation is displayed.
- 4. The medium containing the computer-executable computer peripheral device maintenance guide program according to any one of claims 1 to 3, wherein at said guidance display step, guidance information relating to a procedure of operation check on said computer peripheral device is displayed.
- 5. The medium containing the computer-executable computer peripheral device maintenance guide program according to claim 4, wherein at said guidance display step, guidance information to remove an error in an operation of said computer peripheral device in said operation check is displayed.
- 6. A computer peripheral device maintenance guide device to display guidance information indicative of a procedure of a maintenance operation of a computer peripheral device, in a computer to which the computer peripheral device is connected, said device comprising:

a status change detection unit for detecting a status change of said computer peripheral device;

a progress acquisition unit for acquiring progress of said
maintenance operation, based on said status change of said
computer peripheral device detected by said status change
detection unit; and

a guidance display unit for obtaining corresponding guidance information from a series of guidance information, provided corresponding to the progress of said maintenance operation in advance, based on said progress acquired by said progress acquisition unit, and producing a screen display of the guidance information on said computer.

7. A computer peripheral device maintenance guide method to display guidance information indicative of a procedure of a maintenance operation for a computer peripheral device, in a computer to which the computer peripheral device is connected, said method comprising:

a status change detection step of detecting a status change of said computer peripheral device;

a progress acquisition step of acquiring progress of said maintenance operation, based on said status change of said computer peripheral device detected at said status change detection step; and

a guidance display step of obtaining corresponding guidance information from a series of guidance information, provided corresponding to the progress of said maintenance operation in advance, based on said progress acquired at said progress acquisition step, and producing a screen display of the guidance information on said computer.